

KENTUCKY OFFICE OF FINANCIAL INSTITUTIONS
1025 CAPITAL CENTER DRIVE, SUITE 200
FRANKFORT, KENTUCKY 40601
(PH.) 502/573-3390 OR (FAX) 502/573-8787

COMPLAINT FORM

INSTRUCTIONS: Upon receipt of a properly completed “Complaint Form,” the Office will review the Complaint and, generally, request a response from the firm or individual that is the subject of the Complaint. Based on this information, the Office will decide whether or not to begin a formal investigation. If a formal investigation is begun, it will ordinarily remain confidential until terminated, as will any related documentation. You are invited to attach photocopies (no originals please) of supporting documents to the Complaint Form; however, please note that any information you provide to us may be subject to disclosure to the public, pursuant to Kentucky’s Open Records Law. While customer complaints are the basis of many Office investigations, the Office receives many more complaints for investigation than resources permit it to perform.

Please Provide Your Name, Address, And Phone Number:

| | | | | | | |
|----------------------|-------|----------------------|--------|------|-------|-----|
| Last | First | Middle Initial | Street | City | State | Zip |
| Daytime Phone: _____ | | Evening Phone: _____ | | | | |

Please Provide The Name, Address, And Phone Number For Person/Firm Your Complaint Is Against:

| | | | | | |
|-------------------|------------|--------|------|-------|-----|
| PERSON: Last Name | First Name | Street | City | State | Zip |
| FIRM: | Firm Name | Street | City | State | Zip |

Phone Number of Person/Firm: _____

Please briefly describe your complaint below. You should consider including the following: the date and place of the disputed transaction, the amount involved, if you know of any other investors who may have similar claims, and what you have done thus far to resolve the claim. You may attach additional pages and also attach copies of supporting documents.

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Please Provide Information Regarding Legal Representation/Action:

Is an attorney representing you in this matter (yes or no): _____? If yes, please provide the following information:

| | |
|--------------------------|--------------|
| ATTORNEY: Last Name | First Name |
| Law Firm Name/City/State | Phone Number |

PLEASE READ BEFORE SIGNING: By signing this Complaint Form, I acknowledge that (1) the information I have provided is true to the best of my knowledge and belief, (2) I have read and understood the Notice in the paragraph below, and (3) I authorize the Office to send a copy of this Complaint Form to the party or person that is the subject of the complaint, or to use the information I have provided in any manner deemed necessary or proper by the Office.

NOTICE: The Office does not provide personal legal advice, nor can it represent you in court proceedings or arbitration. Also the Office cannot decide disputes, arbitrate claims or order firms to pay judgments in personal disputes. In order to recover lost funds or obtain comparable relief, you may have to initiate private legal action; prompt action on your part is critical because state and federal laws known as “statutes of limitations” impose strict time limits on filing law suits. Thus, you may wish to contact a private attorney immediately. For names of qualified attorneys in your area, call the Kentucky Bar Association, your local

bar association, or the Public Investors Arbitration Bar Association. If your dispute is with a brokerage firm, your brokerage account agreement may require you to resolve your dispute with the firm through binding arbitration.

YOUR SIGNATURE

DATE

**IF YOUR COMPLAINT INVOLVED THE SALE OF AN INVESTMENT OR INVESTMENT PRODUCT:
PLEASE PROVIDE THE FOLLOWING INFORMATION. IT WILL HELP EXPEDITE THE
PROCESSING OF YOUR COMPLAINT.**

1) Name of Entity or Individual who sold you the security:

2) Date(s) it was sold to you:

3) Were you provided with an offering document, private placement memorandum, or a prospectus?

Yes _____ No _____

If you were, please provide copies of pertinent supporting documents with your complaint. This would include contracts you signed and checks you sent the firm.

4) Did the person who sold you this investment ask you any questions about your financial condition, investment objectives, investment experience, or risk tolerance before purchase of the investment?

Yes _____ No _____

Please describe below (attach additional page if necessary) and if you filled out any forms that provided this information to the firm please provide copies with your complaint:

5) Did you receive any payments from the firm or individual related to your invesment?

Yes _____ No _____

If so, please detail below and if possible provide copies of the checks you received.